Minimum Requirements
- PCP must enter clinical question & submit
- PCP and Specialist must personally participate in clinical dialogue.

Recommendations
- Before patient leaves clinic, ensure all necessary diagnostics (including photos) have been obtained or ordered.
- Same day submission of eConsult
- Employ standard messaging to patients

Intake process and patient workup

PCP determines Specialty Need

PCP initiates eConsult (finds patient, enters all relevant info)

PCP or Staff Initiates eConsult

Staff uses PCP notes to initiate eConsult

Staff uploads attachments (diagnostics/labs)

PCP enters Clinical Question & Submits

Specialist Reviewer views eConsult.

PCP is given patient care advice and education

Non F2F

SR Replies or Closes

F2F

Specialty Care Need Met!!

Specialist Reviewer suggests F2F

Appt made by clinic staff

INDEX
- = Staff
- = PCP
- = Specialist

NOTE: Continuity of Care clock starts here

NOTE: Could be 24-48 hours for initial response